

COMMUNITY RELATIONS**Miscellaneous Complaint Procedures**

It is the policy of the district and the Board of Trustees to provide appropriate opportunity for parents, guardians, students, community members, and employees to complain about or suggest improvements in district activities and operations. To this end, the Board of Trustees and District administration have adopted numerous policies and administrative regulations providing effective procedures for receiving, investigating, and resolving complaints. Persons having any complaint are directed to Policy 1312, "Complaint Policy."

The Board of Trustees recognizes that the wide variety of interactions that the district has with the community and with parents, guardians, students, and employees may result in complaints that do not fall neatly into predetermined categories. The Board directs the Superintendent to establish a miscellaneous complaint procedure to respond to these complaints. The Board further directs that this procedure be broad enough to include complaints against District employees, while recognizing employees' rights.

Policy Adopted: May 20, 1997